



► Tariq Ahmed

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Profile

Highly accomplished visionary with over 15 years of solid technology management and hands-on experience in both large corporations and small start-up environments leading the implementation of enterprise class content management systems, portals, eBusiness, and business process management/workflows. Strong problem solving skills, confident decision making based on extensive experience and technical skill enables effective solutions that positively impact sales, customer satisfaction, and operational costs. Lead author of the [Flex in Action](#) series, and a member of the [Adobe Community Professionals](#) program.

Career History

Amcom Technology **San Ramon - California** **2006-Present**

Sr. Manager, Product Development & Business Intelligence

- Provided leadership, direction, strategy, and vision in the areas of business intelligence, systems development, and process engineering to facilitate and enable growth and business agility for Amcom as well as their customers.
- Reduced the effort spent on software defects from 25% to a sustained rate of 2%.
- Improved ROI of technology centric projects by 57% through formalized corporate objectives and the techniques to actualize the return.
- Enabled a strategic competitive advantage and operational superiority through the use of agile development practices, software frameworks, test automation, and business intelligence.
- Rescued an ailing mission critical custom CRM and ERP solution through a process of reverse engineering the implementation and then re-architecting it with a solid scalable foundation while facilitating ongoing business operations. Coupled with high availability and disaster recovery initiatives, the technology platform improved availability from 70% to 99.8% on a quarterly basis.

eBay Inc. **San Jose - California** **2003-2006**

Project Lead/Senior Web Architect

- Project Lead/Senior Architect tasked with the strategic planning, development, and adoption of knowledge management systems that foster an efficient knowledge driven workforce through the use of content management, portals, and collaborative tools. In charge of architecting and approving application infrastructure design, conducting code reviews, and aligning technical efforts.
- Spearheaded initiatives that have resulted in over \$1M per developer head count in savings year over year through the use of rapid application development, low cost projects with high ROI, and custom application infrastructure that enables immediate execution of business priorities.
- Highly successful at evangelizing and selling new projects, technologies, and ideas to Senior level management. The results of which have reduced dependencies on single points of knowledge by 50%, time spent acquiring knowledge by 350%, and overall time wasted in repetitive tasks.

TIBCO Finance/REUTERS

Palo Alto - California

1998-2003

Project Lead/Senior Web Architect

- ▶ Manager/Senior Architect with full responsibility for the tactical direction and management of the Professional Web Services department. Given full autonomy for establishing new lines of business and internet based solutions that maximize company effectiveness across 15000 employees. Responsible for leading, mentoring, and supervising a small team of technical staff.

iSTAR Internet/PSINet Inc.

Ottawa - Ontario

1997-1998

Project Lead/Senior Web Architect

- ▶ Designed and engineered the iSTAR iCOMMERCE branded electronic commerce offering using Open Market Transact for transaction processing and fulfillment, and iCAT Commerce Exchange for store catalog hosting. It was the first multilingual payment system in the world, and the first eCommerce system capable of handling international tax transactions.

Bell Canada/Bell Sygma

Ottawa - Ontario

1994-1997

Project Lead/Senior Web Architect

- ▶ Introduced and promoted the web as an effective information, support, and application technology platform by spearheading corporate web initiatives. Proactive in leading the adoption of Java by writing applications to promote the potential of the technology.

Skills Summary

Programming Languages

- ▶ Active: SQL, ColdFusion Markup Language (CFML), Coldbox, JavaScript, HTML, XML, CSS, Adobe Flex, ActionScript, jQuery.
- ▶ In-Active: C, C++, Java, Perl, XSL, XSLT

Software Development

- ▶ Systems development life cycles (SDLC/ALM), Agile methodologies/practices (Scrum).
- ▶ User interface (UI), user experience & design (UXD), database driven web applications, content management systems (CMS), portals.

Server Platforms

- ▶ Web: Apache, IIS, JRun, Open BlueDragon, Railo, ColdFusion
- ▶ Database: Microsoft SQL Server, LDAP, MySQL

Education

2002	Macromedia Flash Development	In-House Productions
2000	Advanced ColdFusion	Allaire Corporation
1996	OO Analysis & Design in Booch Notation	Rational Software Corporation
1995	OO Analysis, Modeling, and Conceptual Design	ICON Computing Inc.
1994	BSc. Computer Science	Algonquin College. Ottawa, Canada.

Books and Articles

- 2010 RIARockStars.com – The state of CF and the scarcity of talent
<http://j.mp/hDGWAT>
- 2010 Flex 4 In Action
<http://www.amazon.com/dp/1935182420>
- 2010 DevelopRIA.com - Principles of User Experience and Design
<http://j.mp/h4KsT4>
- 2009 Flex 3 In Action
<http://www.amazon.com/dp/1933988746>
- 2009 Flex 3 In Action white paper - Testing and debugging in Flex 3
<http://j.mp/i10D3n>
- 2009 Flex 3 In Action white paper - Layouts and containers in Flex 3
<http://j.mp/dR8XvC>
- 2009 DevelopRIA.com - Getting started with RIA Test 2.0
<http://j.mp/fxoDi8>
- 2009 Flex Authority - Getting started with Unit Testing
<http://www.flex-authority.com/authors/tariq-ahmed.htm>
- 2007 ColdFusion Developer's Journal - Adobe Flex interface customization
<http://j.mp/eYKFFk>
- 2006 Flex Developers Journal – Getting trained with Total Training's Flex 2
<http://j.mp/i3dmus>